

# MARINA SPIRIT

## People

We are all hospitality providers. We are friendly and attentive to everyone we come into contact with, and we actively offer our help.

## Attractiveness

Our products, activities and services are convincing down to the smallest detail – not just thanks to our quality standards, but also because they are creatively inspired.

## Respect

Our everyday activities are shaped by respect and tolerance. We place emphasis on courteous and open communication.

## Innovation

Success is dynamic, not static. Which means we constantly question and reassess our products, always from the perspective of our guests.

## Sustainability

We perform our daily tasks with a view to ensuring the sustainable long-term development of our company.

## Ambience

We focus on satisfying the needs and wishes of our guests, each and every day. We provide first-class services and a unique atmosphere.

## Fun

Our guests are impressed by the way we enjoy our jobs. Enthusiasm is contagious!

## The personal touch

We make sure our guests always enjoy an individual experience here, and we do so by identifying their needs and wishes, by acting with generosity and by making the impossible possible.

## Identification

We are not just familiar with our own department, but with the entire operation. And we are proud to be a part of it.

## Regional

We are well aware of the fact that we are a part of the region. We maintain good contacts with the people here, with the authorities, the media and our neighbours.

## Information

We communicate so that all involved bodies and persons are on the same information level.

## Team

Our motto is ONE FOR ALL – ALL FOR ONE! We nurture our team spirit because working with friends is more fun.